

ESTATE INSPECTION / WALKABOUT QUESTIONNAIRE

Housing Leeds carry out regular estate inspections / walkabouts of our estates. We look at all aspects of environmental issues, including; fly tipping, graffiti, overgrown gardens, grass cutting, litter and assess potential investment needs. We use information gathered to direct resources and make improvements. We aim to involve tenants, leaseholders, Councillors and other Council Departments as much as possible in monitoring estate conditions.

The aims of estate inspections / walkabouts are:

- To get local people involved in improving neighbourhoods.
- To help highlight any issues and influence the content of any works that may need doing.
- To provide regular feedback to let people know what we are doing in their neighbourhood.

1. Are you aware of when Estate inspections / walkabouts are taking place in your estate?
2. Would you like to be involved or receive more information about estate inspections?
3. If you are aware of them, how do you find out about them?
 - a. Online
 - b. Posters in the Housing Office
 - c. Community notice board / Notice Board in lobby
 - d. Directly from your Housing Officer
 - e. Notice boards in high rise blocks
4. Have you ever taken part in an Estate Inspections / Walkabout?
5. If so, how long ago was it?
6. Have you any comments, both positive and negative on those you have attended, do you have any thoughts on how they could be improved?
7. If you've not been on an inspection / walkabout, can you tell us why? Is it because
 - a. The time of inspection / walkabout was not convenient
 - b. Not enough notice
 - c. Concern about being seen as 'interfering' in others' lives
 - d. Not interested in doing them
 - e. Other – please state
8. Are you aware of Housing Leeds Estate Standards?
9. Have you any comments on the standards?
10. Should additional Housing Leeds Officers or other representatives attend with residents on Estate Inspections / Walkabouts?
11. Are you interested in taking an active role in your neighbourhood?

